

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
245904-2017-AQ-IND-RvA

Initial certification date:
25 June 2014

Valid:
25 June 2020 – 24 June 2023

This is to certify that the management system of

Bajaj Allianz Life Insurance Company Ltd.

2nd & 5th Floor, Bajaj Allianz House, Opposite Gunjan Theatre, Yerwada,
Pune - 411 006, Maharashtra, India

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:

ISO 9001:2015

This certificate is valid for the following scope:

Provision of services in respect of central operations including new business & underwriting, group operations, renewals, individual & group claim settlement, CFU (call centre for claims, renewals, complaint handling), monitoring of branch operations and operations at regional office in Pune

Place and date:
Chennai, 24 December 2020



The RvA is a signatory to the IAF MLA

For the issuing office:
DNV GL – Business Assurance
ROMA, No. 10, GST Road, Alandur,
Chennai - PIN - 600 016, India

Sivadasan Madiyath
Management Representative

Certificate no.: 245904-2017-AQ-IND-RvA
Place and date: Chennai, 24 December 2020

Appendix to Certificate

Bajaj Allianz Life Insurance Company Ltd.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Bajaj Allianz Life Insurance Company Ltd.	2nd & 5th Floor, Bajaj Allianz House, Opposite Gunjan Theatre, Yerwada, Pune - 411 006, Maharashtra, India	Provision of services in respect of central operations including new business and underwriting, group operations, individual & group claim settlement, monitoring of branch operations
Bajaj Allianz Life Insurance Company Limited	1st & 3rd Floor, Bajaj Finserv, Pune - 411 014, Maharashtra, India	Provision of services in respect of central operations including renewals, customer focus unit (call center for claims & complaint handling)
Bajaj Allianz Life Insurance Company Limited	3rd floor, Millennium Plaza, Fergusson College Road, Shivaji Nagar, Pune - 411 004, Maharashtra, India	Provision of services in respect of central operations including new policy issuance and operations at regional office in Pune